

A Daino



The Farm “Il Daino” welcomes you.

We furnish you with some information as regards the functioning of our farm.

RULES FOR THE GUESTS

- 1- **The rooms are assigned at 2.00 p.m. on arrival date and must be evacuated by 11.00 a.m. on departure date. The arrival or departure time is foreseen from 09.30 a.m. to 12.30 p.m. and from 3.00 p.m. to 8.00 p.m..** In the case of arrival or departure outside these hours, the guest has to inform us. The toilet and bed linen will be provided by us and will be changed every three days. The rooms will be tidied up between 10.00 a.m. and 2.00 p.m..
- 2- At the request of the guest, and **at the discretion of the management**, it is possible to make use of **the rooms up to 5.00 p.m. of the departure day** the cost of this service being € 12.00 per room.
- 3- It is absolutely forbidden to make use of electric stoves or other sources of heat, inflammable or caustic products inside the rooms.
- 4- The guest should use the furnishings carefully and diligently, whenever it happens that something is broken, he must inform the personnel, so that the guests who arrive later will not have anything to complain about. When the keys are given in, before departure, the personnel will check the state of the rooms, in the case of breakage, damage or missing items, the guest will have to compensate for the damage or for missing items.
- 5- Water is a precious item, we ask you to use with parsimony . Do not waste electricity, please put off the lights and the heat convector or the air conditioning of the room when you go out.
- 6- Do not leave precious objects unguarded, the management declines all responsibility in the case of loss or the missing of an item. **It is advisable for you to hand in the precious items to the manager who will give you a receipt of deposit.**
- 7- **The hours in which meals are served are:**

Breakfast from 8.30 a.m. to 10.00 a.m.

Lunch from 1.00 p.m. to 2.00 p.m.

Dinner from 8.00 p.m. to 9.00 p.m.

The kitchen is available from 12.00 p.m. to 12.45 p.m. and from 8.00p.m. to 8.30 p.m. for eventual infants' or children's meals with different exigencies. In the case of utilising these services outside such hours the guest will have to pay a supplement of € 4 per person.

- 8- The overnight stay includes breakfast in the price. Half board includes overnight stay, breakfast and a choice of a meal between lunch and dinner.

Full board includes overnight stay, breakfast, lunch and dinner. The

booking foresees a specific agreement on the type of service requested: overnight stay, half board or full board, the guest who does not completely make use of the service must equally pay for the service agreed upon at the time of booking.

- 9- Whenever a guest with half or full board wishes not to take advantage of a meal, he must inform the reception **within 8.00p.m. of the previous day**, the same thing goes for the opposite wish, to add a meal to those agreed upon which will be counted as extra.
- 10- Lunch or dinner include: Hors d'oeuvre, First dish, Second dish , Fruit, ½ litre of mineral water, and a ¼ lt. of our red wine and Coffee. It is a fixed menu, whenever particular exigencies crop up, the personnel will do their best to humour them within all possible limits. Other drinks, bottled wine, ice-cream, dessert, and liquors are considered as extras.
- 11- Use of telephone: to have the external line dial 0 .

Telephone calls will cost as “Alice business all inclusive” contract

To call reception dial 401-402.

To call bar/ restaurant dial 406-405.

Setting of alarm. Lift the receiver and dial code 350, the hours (two numbers) and the minutes (two numbers). E.g.:0730. Wait for confirmation and put back onto the receiver.

- 12- For safety and hygienic reasons, the access to the kitchen and to the area of the preparation of food is not permitted.
- 13- For safety reasons in the ground of the “little roads” of the farm the maximum speed permitted is 20 Km. per hour. The car must be parked in suitable spaces and must not interfere with the circulation.
- 14- The quietness of these places is precious, always try to avoid useless noise, in particular, respect the silence from 3.00 p.m. to 4.30 p.m. and nocturnal hours.
- 15- The farm is equipped with various sport facilities: the open **swimming pool** can be used gratis by the guests, from 9.30 a.m. to 1.00 p.m. and from 3.00 p.m. to 7.00 p.m. a shower is obligatory and the use of a swimming cap, it is not permitted to leave children unguarded in the water, no smoking is allowed in the area around the swimming pool, and animals are not allowed there.
The **bowling** ground is free for overnight guests, there is a cost per hour for outsiders. There is a cost for **bicycles** per hour. **Table tennis** is free for guests, there is a cost per hour for outsiders.

The riding track is reserved to horses of the farm. The costs vary depending on the duration of the excursions, apply to the personnel for information as regards same.

- 16- Various animals live on the farm, there are streams, flower beds, benches and so on, it is necessary to respect and safeguard your safety and that of your children with correct and responsible behaviour, if we have your collaboration everything will be cleaner and tidier.
- 17- **Small animals such as cat and dogs** are allowed at the discretion of the management and, however, under the direct responsibility of their owners.
- 18- The guest at the moment of booking has to pay **30% of the price due as a confirming deposit, this payment will guarantee the effective availability of the booked service, this deposit in case of cancellation will be kept entirely by the reception for cancellations communicated after the 21st day from the foreseen date of arrival, 50% in the case of cancellations before the 22nd day from the arrival date, For partial cancellations, the guest has to pay 30% of the cancelled service besides the benefited service.**

- 19- The offers and discounts cannot be accumulated and are usable depending on the availability of the moment The offers of sojourn are referred to as “**last minute**” package and are, however, characterised by the following rules:
 1. The rooms unoccupied and which for a period were available from previous bookings are usable, however, the period of sojourn may foresee the utilisation of different rooms and ,therefore, the guests may be transferred to other rooms during their stay.

2. The guests who purchase a sojourn package on offer, even if not wholly exploited have to pay the entire package purchased.
3. The duration of the offer is limited to the period of publication and posting, and, however, is not retroactive for bookings already carried out or extensive to future ones.

USEFUL NUMBERS

Doctor : Dr. Mondello 0941 661319

Doctor :Dr. Forzano0941 669187

Post office :0941 661107

Misericordia(ambulance).. 0941 660211

Carabaneers :112-0941 661004

P.t.e. Ambulance & First aid ... 118

Town Hall :0941 661387

Pharmacy Dr. Di Giuseppe 0941 676106

Pharmacy Dr. Barbera....0941 661229

Any eventual complaints must be sent to the following e-mail address :

Agri1.agriturismo@regione.sicilia.it

The reception is at your complete disposition from 9.00 a.m. to 1.00 p.m. and from 3.00 p.m. to 8.00 p.m., outside these hours, you can apply to the restaurant or call 328 4238334.

Thanks for the time dedicated to us, we wish you a happy and enjoyable holiday with the hope that we shall often meet together again.